

## Success story: Swisslos

The "Swisslos Interkantonale Landeslotterie" offers number and ticket lotteries as well as sport betting gambling in the German-speaking part of Switzerland, the canton of Ticino as well as in the Principality of Lichtenstein. Swisslos proposes attractive and responsible play offers. Its net profits are entirely transferred to the commissioning cantons and the Principality of Lichtenstein in order to support public interest projects.

Swisslos employs its own IT teams and intends to keep as much knowledge as possible internally. Consequently, the IT of Swisslos has a say when choosing new solutions or infrastructures, even if most of the online game applications are developed externally.



Company founded in	1937
Gain distribution in 2015 (CHF)	354 million
Numbers of employees	215
Numbers of IT collaborators	25



**Joris Vuffray**  
IT Manager at Swisslos

**“Our choice for expertise in the ODA field”**

“dbi services offers a high level of expertise in numerous infrastructure areas. Their transparency added to their focus on technical competencies strongly increased our confidence. If a consultant needs additional skills, he involves further experts of the company, making team spirit a great asset of dbi services.”

Infrastructure at your Service.

	<p><b>CHALLENGES</b></p> <p>Swisslos' IT department operates a wide range of solutions and technologies. Because comprehensive expertise of each tool is not always possible, SWISSLOS therefore chooses tools that are simple to manage rather than cheap, and which guarantee the highest availability of data and systems as it directly impacts its turnover.</p>
	<p><b>SOLUTION</b></p> <p>With its "All in One" concept, the Oracle Database Appliance (ODA), is the perfect solution for integration allowing virtualization and isolation of Oracle databases as the storage is included. ODA saves administration time because it avoids multiplying solutions and partners. This is the ideal solution to optimize costs also because it offers a "Pay as you Grow" model. Only activated processors must be licensed.</p>
	<p><b>RESULT</b></p> <p>The systems at SWISSLOS now run smoothly and performance issues encountered with the previous infrastructure are now solved. The solution is fully integrated and there is almost no need to take care of ODA as it runs perfectly. It offers simple and reliable operation, being a kind of "black box" for the IT team.</p>
	<p><b>ADDED VALUE</b></p> <p>dbi services employs certified, skilled and competent consultants who can be trusted. Its Service Management was involved in the migration project and delivers serious and rigorous analyses in case of incidents. Beside its attractive pricings, dbi services offers proximity, flexibility and multilingualism. This is why the experts from dbi services represent an added value that allow great collaboration.</p>