

## Success story: Vifor Pharma Group

Vifor Pharma Group is a global pharmaceutical company that researches, develops, produces and distributes its own pharmaceutical products. It is the partner of choice for innovative patient-focused solutions.

The company aims to be a world market leader in iron deficiency, nephrology and cardio-renal therapies and to help people around the world with severe and chronic diseases improve their health and thus their quality of life. Vifor Pharma, a company under the Vifor Pharma Group umbrella, is one of the world's leading companies in the research, development, manufacturing and marketing of pharmaceutical products to treat iron deficiency. The company also offers a diversified portfolio of prescription and over-the-counter (OTC) medicines. Vifor Pharma, based in Zurich, Switzerland, has an increasingly global presence and a broad network of subsidiaries and partners around the world.



Employees worldwide	2,650
Revenue in 2017 (CHF)	1,342 million
IT Team (CH) Employees	70



**Marcel Graf**  
ICT System Engineer  
Vifor Pharma

Infrastructure at your service.

	<p><b>CHALLENGES</b></p> <p>As a pharmaceutical company, Vifor Pharma is subject to the strictest requirements regarding the GxP certification of its IT systems in use. System availability and guaranteed scalability, also in regard to licenses, present major challenges. In addition, the goal was forward-thinking service management.</p>
	<p><b>SOLUTION</b></p> <p>Oracle ODA and Weblogic helped to define and implement a solution which is readily available, flexible, scalable and easy to license. This solution is ensured by virtualised systems with Oracle EE. To support the systems operation, dbi services provides a trained team which guarantees 24/7 service management.</p>
	<p><b>RESULTS</b></p> <p>The standardised ODA environment ensures critical systems' security. It guarantees availability, performance and flexibility. Systems reliability is ensured by the expertise of dbi employees. Their extensive experience also provides adequate security for strategic decision-making.</p>
	<p><b>ADDED VALUE</b></p> <p>dbi services has its own "pharma" service desk staffed with specially trained GxP experts. This adds to benefits such as continuous accessibility, flexibility, multilingualism and last but not least the excellent conditions. Consulting and service management go hand in hand.</p>

**“ODA and pharma expertise all from one source”**

“From implementation analysis to systems operation, dbi services provides us with everything from a single source. This allows us to focus on our main tasks. It provides us with the security we need for our critical systems.”