

Success Story: Swissgas AG

Swissgas AG is a natural gas supply company founded on 7th April 1971 which operates on behalf of four regional natural gas companies in eastern Switzerland, central Switzerland, the Swiss Mittelland region and western Switzerland.

The IT infrastructures of Swissgas AG are managed internally. The IT team possesses a high expertise in Microsoft products but relies on external expertise for other technologies. Oracle recommended dbi services as a partner.



Founding year	1971
Length of the supply network	260 km
Balance sheet total in 2015	CHF 376.6 million
Gas sales in 2015	CHF 572.2 million
IT infrastructure (virtual servers)	approx. 20
Specialist IT applications	approx. 6



Markus Weber
IT Director
Swissgas AG

Infrastructure at your service.

	<p>CHALLENGES</p> <p>The project for a new energy transaction system was quite challenging: high requirements on availability and scalability, new operating concepts and, with Oracle, a new, non-negotiable database technology. The IT infrastructure of Swissgas AG previously ran exclusively on-premises, in a virtualised server landscape including applications in a homogenous Microsoft environment.</p>
	<p>SOLUTION</p> <p>An Oracle database in Standard Edition is required for running the new transaction system at Swissgas AG. The virtual server environment was designed by dbi services for the Swisscom Cloud. The access is based on LAN Interconnect; the database server runs on Oracle Linux. Dbvisit Standby secures the required data and system availability. SLAs guarantee support 24 hours a day, 7 days a week.</p>
	<p>RESULT</p> <p>As required, no specific effort is needed with the Oracle database. The scalable solution runs smoothly and reliably, around the clock. Not only the Oracle licences but also the appropriate support and the implementation, all came from a single source. dbi services also takes care of any disruptions 24/7 with its careful and speedy service desk.</p>
	<p>ADDED VALUE</p> <p>At fair prices, the recommended solution ideally satisfies the high requirement. dbi's proven expertise for Oracle technologies and their comprehensive service portfolio including appropriate support with transparent SLAs, made it an easy decision for Swissgas AG to trust in dbi services.</p>

“Impressive expertise and top SLA services”

“Thanks to dbi services we were able to smoothly put the Oracle database into operation for the new business application.

We were particularly impressed by dbi services' professionalism and the advantages of their SLAs. This is very reassuring to know that we can count on dbi services on 24-hour basis.”