

Success Story : DAS Legal Protection

DAS is a Swiss legal protection insurance company set up in 1994. Its head office is in Lucerne; its executive management office in Etoy. To ensure the provision of quality legal services and defrayal of covered expenses, DAS has an extensive network of agencies where over 200 specialists work under the principle that “DAS defends your rights”.

Its in-house IT systems are run by a team of IT specialists who focus on DAS business solutions. DAS calls on dbi services to provide Oracle training and expertise.



Date of incorporation	1994
Capital stock (in Swiss Francs)	3.0 Mio.
Partners in 2016	214
Premiums invoiced in 2016 (in Swiss Francs)	33.9 Mio.
Claims filed in 2016	30'700



Jean-Pierre Wang
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Infrastructure at your Service.

	<p>CHALLENGES</p> <p>As a niche insurance company, DAS banks on solutions which are innovative, reliable and affordable to ensure efficient IT services in a data-critical context. Aiming at renewing its Oracle infrastructure, DAS decided to call on dbi services to analyse, design and implement an Oracle solution which guarantees high data availability and the function of Disaster Recovery.</p>
	<p>SOLUTIONS</p> <p>Based on the feasibility study performed by dbi services, DAS opted for the Oracle Database Appliance ODA X6-2S. These all-in-one solutions combine software, processor, storage and network. Easy to install and run, they are optimised for Oracle databases and offer premium performance. In order to cover the high-availability and Disaster Recovery requirements, Dbvisit Standby software was installed along with the Oracle SE licences.</p>
	<p>RESULTS</p> <p>With two ODA X6-2S, the Oracle SE licences and the Dbvisit Standby software, DAS' new Oracle infrastructure guarantees genuinely high availability at an acceptable cost. The ODAs were installed quickly and efficiently. Last but not least, requirements for Recovery Point Objective (maximum permissible data loss) and Recovery Time Objective (maximum permissible down time) could be covered.</p>
	<p>ADDED VALUE</p> <p>The feasibility study allowed the most appropriate Oracle infrastructure to be chosen, according to DAS budgetary and technical constraints. Although considered easy to implement, ODA solutions require specific skills for ensuring best configuration. Results: Thanks to their extensive experience with Oracle and Dbvisit technologies, dbi services' experts were able to install and run an efficient and high available solution, that fully satisfies DAS.</p>

“Expert knowledge for ODAs”

“Thanks to the independent feasibility study carried out by dbi services, it was easy for us to select the infrastructure which perfectly meets our needs. The experience and expertise of their consultants mean that we can focus on our business.”