

When the invisible part of IT
becomes **real**



Company presentation



Facts and Figures 2020



2010

Year of foundation

>15%

Investment in R&D

5

Locations in Switzerland

>350

Customers

>20%

Growth of turnover

>10

Technical events/year

>85

SLAs

100%

SLAs renewal rate

3

Spoken languages

>80

Employees

>300

Certifications since 2010

>2500

Tech. blog posts & articles since 2010

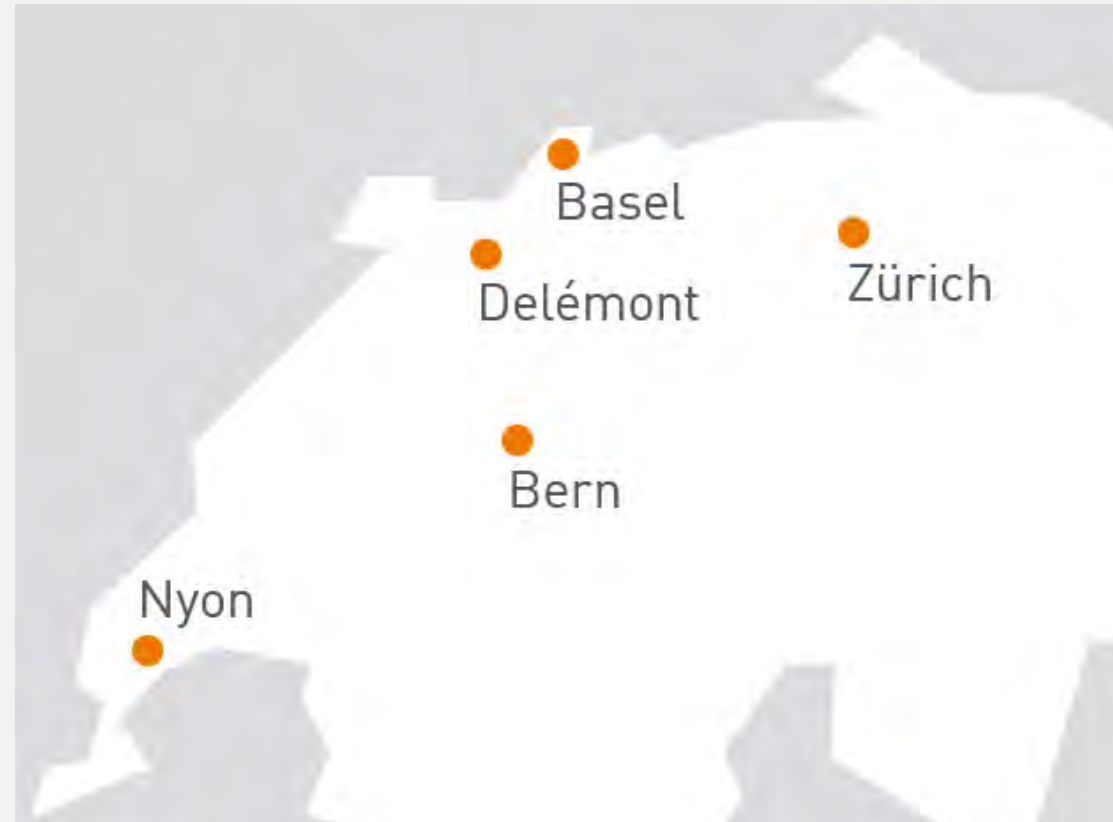


dbi services is

Swiss

Local

Multilingual





Companies we work for



idorsia

GaleniCare



HUG
Hôpitaux
Universitaires
Genève

die Mobiliar

JURA CH
RÉPUBLIQUE ET CANTON DU JURA

Vifor Pharma

SWISSGAS

E. GUTZWILLER & C^{IE}
BANQUIERS

helvetia



SWISSQUOTE
BANKING. SELF-MADE.

Givaudan

RTS
Radio Télévision
Suisse



FRANKE

BB
BROLLIET



canton de
vaud



modular marketing solutions
m³i³systems

When the **invisible** part
of IT becomes **real**

Areas of expertise that make us different



- 1 Database Management
- 2 Enterprise Content Management
- 3 Application Integration & Middleware
- 4 Cloud & DevOps
- 5 BI & Big Data
- 6 Operating Systems
- 7 Hardware & Storage

Our expertise areas

Enterprise Content Management



Application Servers



Big Data & BI



Orchestration & DevOps



Database Management



Operating Systems



Virtualization - Containerization



Cloud



Who we work with



ORACLE

Partner

Gold
Microsoft Partner


opentext™ Partner
Reseller Registered

aws
Advanced
Consulting
Partner

 Solution
Partner

 Red Hat Business Partner
Solution provider
Advanced Container platform specialist

Dbvisit
DISASTER RECOVERY SOFTWARE

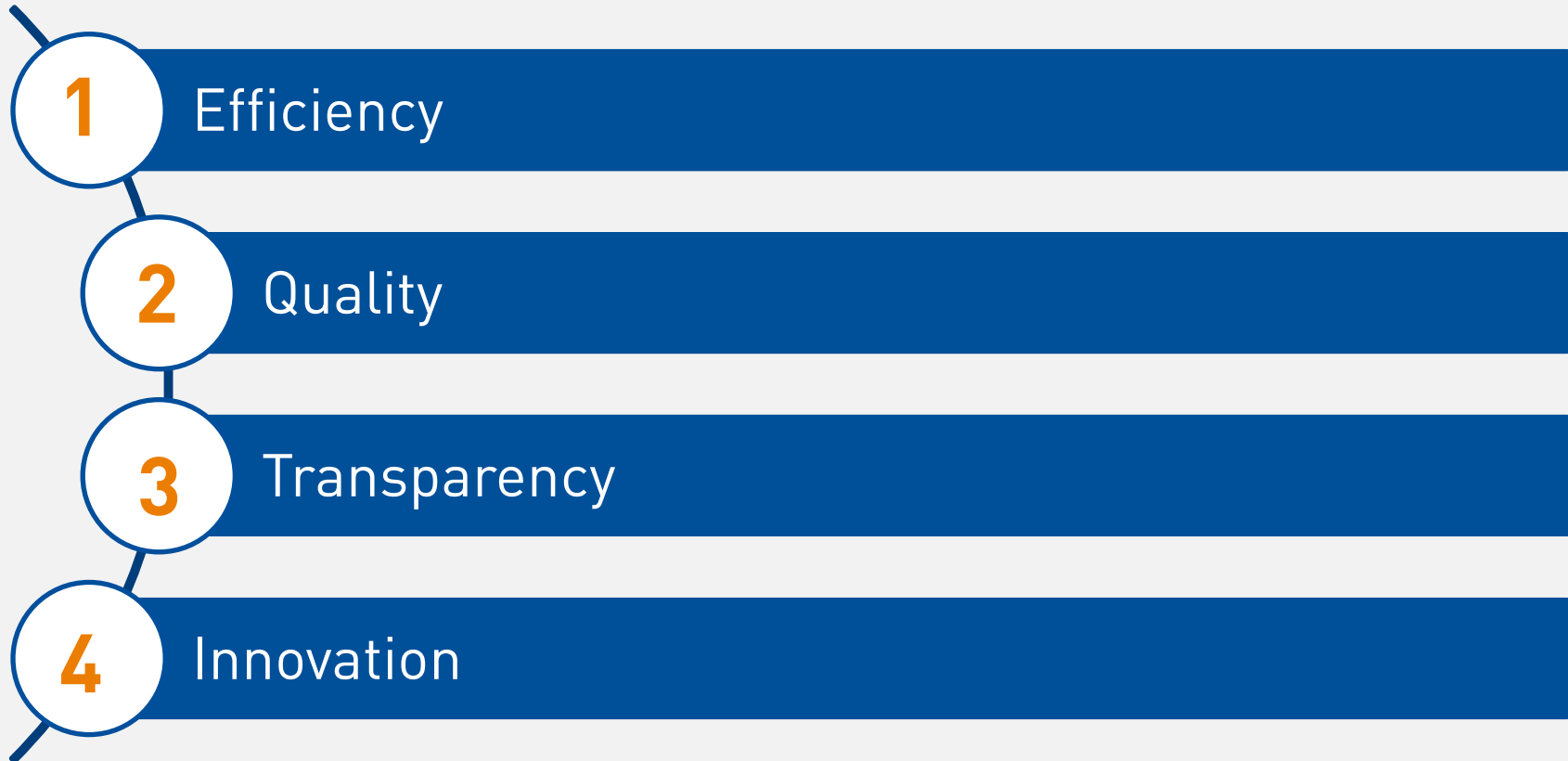
severalnines

CLOUDERA

Qlik 

 ORACHROME
a SETRA Conseil Company

 docker

- 
- A vertical list of four benefits, each represented by a white circle with a blue outline containing a number, followed by a blue horizontal bar with the benefit name. The circles are connected by a thin blue line that curves around them. The benefits are: 1 Efficiency, 2 Quality, 3 Transparency, and 4 Innovation.
- 1 Efficiency
 - 2 Quality
 - 3 Transparency
 - 4 Innovation



Our products



Professional infrastructure services at fixed price



Training workshops led by experienced consultants



Free and secure database management tool



Thorough remote check of your licensing model



The ready-to-use Oracle SE database



Detailed remote review for a smooth-running platform



Flexible ISO20000 certified SLA contracts

Our Service Level Agreements



Extensions



CLOUD & On-Premise infrastructures

dbi FlexService +
Available experts
2h critical incidents

dbi FlexService ++
Proactive monitoring
1h critical incidents
6h free service time

dbi FlexService +++
Managing your IT
1/2h critical incidents
12h free service time

dbi fidelity

4 main activities of our experts





^{be}
passionate

^{be}
sharing



^{be}
responsible

^{be}
successful

Technologies: Oracle, Microsoft, Open Source, Cloud and ECM

Offering: consulting, managed services, training courses and licencing strategy services

Our DNA: efficiency, quality, transparency, innovation